

Amendment to "RFQ-IT-04/2017-18 dated 07/04/2018 for SUPPLY, CUSTOMIZATION, INSTALLATION, IMPLEMENTATION, INTEGRATION AND SUPPORT OF SOFTWARE FOR DOCUMENTS MANAGEMENT SYSTEM WITH CKYCR WORKFLOW IN CAN FIN HOMES LTD"

It is has been decided to change the following clause of the RFQ:

a. Submission & Opening of Bid - Clauses 20 (Page No.18) & Sl. No.5 and 6 (Page No. 2) & Ref (Page No.1)

Events	Existing	Amended
	Time & Date	Time & Date
Last Date of Submission of Bids	24/04/2018, Tuesday at 3.00 PM	03/05/2018, Thursday at 3.00 PM
Date and time Opening of technical bid /Commercial bid	24/04/2018, Tuesday at 3.30 PM	03/05/2018, Thursday at 3.30 PM

b. Following clauses has been changed in the RFQ

Sl. No.	Page No.	Clause No.	Existing	Amended
a.	7 & 34	<u>3.Scope of work: Clause no 3.2 & Annexure-IV Sl.No. 2</u>	3.2 Supplying Hardware/Servers and related Software's is under this RFQ scope, the bidder should assess and specify the appropriate configurations of required Hardware, Operating System and Database for installing the proposed application at Can Fin Homes DC.	3.2 Supplying Hardware/Servers and related Software's is under this RFQ scope, the bidder should supply, install, assess and specify the appropriate configurations of required Hardware, Operating System and Database for installing the proposed application at Can Fin Homes DC. As of now DR is not in the plan.
b.	8 & 34	<u>3.Scope of work: Clause no 3.7 & Annexure-IV Sl.No. 7</u>	3.7 Data capturing page of proposed solution given for branch users should validate PAN and Aadhaar number from NSDL and UIDAI sites and same facilities to be available for other OVDs in public domain as and when they become available.	3.7 Whenever company is having an interface for validating PAN and Aadhaar with NSDL and UIDAI and same facilities as and when available for other OVDs in public domain. Then solution should be seamlessly to integrate those API's without any additional cost to the company.
c.	12 & 38	<u>3.Scope of work: Clause no 3.54 &</u>	3.54 The proposed solution should be capable of using existing scanners available at branches as	3.54 The proposed solution should be capable of using all existing scanners

		<u>Annexure-IV</u> <u>Sl.No. 54</u>	per description of CKYCR uploading requirement.	(flatten/feeder) available at branches as per description of CKYCR uploading requirement.
d.	12 & 38	<u>3.Scope of work:</u> <u>Clause no 3.62</u> <u>&</u> <u>Annexure-IV</u> <u>Sl.No. 62</u>	3.62 Mobile app integration should be provided later as and when Can Fin Homes implements mobile app facility.	3.62 Mobile app integration should be provided later as and when Can Fin Homes implements mobile app facility and those API's should be seamless to integrate without any additional cost to the company.
e.	13 & 31	<u>4.Eligibility</u> <u>Criteria:</u> <u>Clause Sl.No.3</u> <u>&</u> <u>Annexure -II</u> <u>Sl.No.3</u>	3. The IT turnover of the Bidder should be minimum Rs.10 Crores per year during last two financial years (i.e. 2015-16, 2016-17)	3. The Average revenue turnover of the Bidder should be minimum Rs.10 Crores per year during last two financial years (i.e. 2015-16, 2016-17).
f.	13 & 32	<u>4.Eligibility</u> <u>Criteria:</u> <u>Clause Sl.No.6</u> <u>&</u> <u>Annexure -II</u> <u>Sl.No.6</u>	6. The Bidder/OEM should have 5 yrs. of experience in software development in Document Management Systems (CKYCR) in at least 2 BFSI/Bank/HFI in India	6. The Bidder/OEM should have 5 yrs. of experience in software development and Document Management Systems (CKYCR) in at least 2 BFSI/Bank/HFI in India
g.	14 & 32	<u>4.Eligibility</u> <u>Criteria:</u> <u>Clause Sl.No.8</u> <u>&</u> <u>Annexure -II</u> <u>Sl.No.8</u>	7. The bidder should have Net Profit before tax and interest during last three financial years. Audited Balance sheet or Profit/Loss statement of the firm to be provided for last two financial years i.e. 2015-2016 & 2016-17. In case the audited balance sheet and P&L Statement have to be submitted duly attested by the certified auditors.	7. The bidder should have Net Profit before tax and interest during last two financial years. Audited Balance sheet or Profit/Loss statement of the firm to be provided for last two financial years i.e. 2015-2016 & 2016-17. In case the audited balance sheet and P&L Statement have to be submitted duly attested by the certified auditors.
h.	14	<u>5.Cost of RFQ</u> <u>(Non-refundable</u> <u>and EMD</u> <u>(Refundable)</u>	Company will follow the guidelines issued by Govt. of India for MSME units registered with NSIC under single point registration scheme. However bidder has to submit the copy of valid NSIC Certificate clearly mentioning that they are registered with NSIC under single point registration scheme.	Company will follow the guidelines issued by Govt. of India for MSME units registered with NSIC under single point registration scheme. However bidder has to submit the copy of valid NSIC Certificate clearly mentioning that they are registered with NSIC under single point registration scheme. MSME units should deposit EMD amount as specified.

i.	16	<u>13. Technical Offer (TO): Clause No 13.3.8</u>	Note: Annexure I, II, III, IV, V, VI, VIII, Exhibit-A and Exhibit-B should be submitted duly signed with seal of the company on company letter head (All these documents to be filed in one file.)	Note: Annexure I, II, III, IV, V, VI, and VIII should be submitted duly signed with seal of the company on company letter head (All these documents to be filed in one file.)
j.	17	<u>17. Price Freezing :</u>	For software, the prices finalized shall remain valid for 1 year from the date of PO. However, ATS prices of Software will remain valid for 4 years for all software post warranty (period of 1 year).	For software, the prices finalized shall remain valid for 1 year from the date of PO. However, ATS prices of Software will remain valid for 4 years for all software post warranty (period of 1 year). For hardware, the prices finalized shall remain valid for 3 year from the date of PO. However, ATS/AMC prices of hardware will remain valid for 2 years for all hardware post warranty (period of 3 year).
k.	17	<u>18.No Price Variations:</u>	The commercial offer shall be on a fixed price basis. No upward revision in the price would be considered except increases in customs duty, excise tax, sales tax, etc. Any change in the service tax and or any such type of tax will be to the account of company.	The commercial offer shall be on a fixed price basis. No upward revision in the price would be considered except increases in GST, customs duty, excise tax, sales tax, etc. Any change in the GST, service tax and or any such type of tax will be to the account of company.
l.	19	<u>21.Evaluation Criterion: Clause - Evaluation Parameters</u>	Average revenue turnover for last 3 financial years >10 Crores = 10 Marks, 7-10 Crores = 8 Marks, 5-7 Crores = 5 Marks, < 5 Crores = 3 Marks	Average revenue turnover for last 2 financial years >10 Crores = 10 Marks, 7-10 Crores = 8 Marks, 5-7 Crores = 5 Marks, < 5 Crores = 3 Marks
			For each Implementation (Max 4)	For each Implementation (Max 5)
m.	22	<u>27.Liquidated Damages: Clause - Level of availability calculated on monthly basis</u>	98.90% to < 99.90%	98.90% to < 99.00%
n.	23	<u>30.Warranty: Clause - Warranty</u>	Hardware warranty is not there	30.3 The offer must include on-site warranty of 3 years

		<u>of Hardware is included</u>		from the date of sign off by the company official which will be given after commissioning of the hardware to the satisfaction of the company.
o.	24	<u>33. Annual Technical Support/Annual Maintenance Charge</u>	<p>33.1 The ATS rate for the Software shall be valid for the period of 4 years after Warranty Period of One Year.</p> <p>33.2 ATS will be paid quarterly in arrears.</p>	<p>33.1 The ATS rate for the Software shall be valid for the period of 4 years after Warranty Period of One Year.</p> <p>33.2 ATS will be paid quarterly in arrears.</p> <p>33.3 The AMC rate for the Hardware shall be valid for the period of 2 years after Warranty Period of three Years. AMC will be paid quarterly in arrears.</p>
p.	30	<u>51. Annexure-I Acceptance of terms and conditions</u>	With reference to the above RFQ, having examined and understood the instructions, terms and conditions forming part of the RFQ, we hereby enclose our offer for the supply of the software as detailed in your above referred RFQ.	With reference to the above RFQ, having examined and understood the instructions, terms and conditions forming part of the RFQ, we hereby enclose our offer for the supply of the software & hardware as detailed in your above referred RFQ.
			We hereby undertake that the software to be delivered to the Company will be brand new including all components and that software is licensed and legally obtained.	We hereby undertake that the software & hardware to be delivered to the Company will be brand new including all components and that software is enterprise licensed and legally obtained.
q.	38	<u>54. Annexure - IV Technical Specifications Clause No. II (Hardware & related Software Requirement Specifications* for CKYCR)</u>	Requirement Specifications	Updated : Requirement Specifications in table format

r.	40	<u>54. Annexure - IV-a [Unpriced Commercial Offer/Bid (Bill of Material)]</u>	Unpriced - Bill of Material and requirements	Updated : Unpriced - Bill of Material and requirements in table format
s.	42	<u>55. Annexure-V: Indicative Bill of Material</u>	Indicative - Bill of Material and requirements	Updated : Indicative - Bill of Material and requirements in table format
t.	43	<u>56. Annexure-VI: Bidders Information</u>	Please give brief financial particulars of your firm for the last 3 years along with the volume of business handled.	Please give brief financial particulars of your firm for the last 2 years along with the volume of business handled.

All the other Instructions and Terms & Conditions of the above RFQ remain unchanged.
 Please take note of the above Amendments while submitting your response to the subject RFQ.

Date: 20/04/2018
 Place: Bengaluru

Asst. General Manager (IT)