

## **CLAIMING REFUND FROM IEPF AUTHORITY**

***Any person, whose shares or deposits, unclaimed or unpaid amount has been transferred by the Company to IEPF may claim their refunds to the IEPF authority.***



**Board Secretariat Department  
Can Fin Homes Limited  
Registered Office: No. 29/1, 1st Floor, Sir M N Krishna Rao Road  
Near Lalbagh West Gate, Basavanagudi  
Bengaluru – 560 004**

## Important instructions:

- Investors/ Depositors whose shares, unpaid dividends, matured deposits or debentures etc. have been transferred to Investor Education and Protection Fund under Companies Act, 1956/2013 can claim refund.
- Keep your PAN details, valid e-mail ID, active mobile number, active DEMAT Account details for shares and Bank A/c details with IFSC Code ready before filling Form.
- Applicant is required to Open a Demat Account with any of the depository as shares will be released by the IEPF Authority in favor of claimants only in the Demat Account of the claimant. (Ignore if already opened)
- The claimant shall file only one consolidated claim in respect of a company in a financial year.
- In case, claimant is a legal heir or successor or administrator or nominee of the registered share holder, he has to ensure that the documents are submitted as per Schedule II of IEPF (Accounting, Audit, Transfer and Refund) Rules 2016.
- In case, shareholder has lost Original share certificate of Rs.10/-, he has to ensure that the documents are submitted as per Schedule III of IEPF (Accounting, Audit, Transfer and Refund) Rules 2016.
- Read the instruction kit (available on <http://iepf.gov.in/IEPF/refund.html>) carefully before filling the form.
- All the documents should be self-attested/signed by the claimants/ all the joint holders.
- Mention correct folio number and other details in the Form.

## Pre-requisites before filing e-form IEPF-5

Before lodging your claim for refund of shares/dividend from the IEPF Authority, the claimant needs to prepare the following documents:

1. **Indemnity bond** as per the format given in Annexure I to be executed:
  - a. In case of refund of dividend transferred to IEPF authority
    - On a non-judicial Stamp Paper of the value as prescribed under the Stamp Act (as applicable to each state) if the amount of the claim is Rs.10, 000 or more. Please ensure to enter date, place and Signature of claimant and witness.
    - On a plain paper if the amount claimed does not exceed Rs.10,000.
  - b. In case of refund of shares transferred to IEPF authority
    - On a non-judicial Stamp Paper of the value as prescribed under the Stamp Act (as applicable to each state).
2. **Advance Stamped receipt** as per the format given in Annexure II. Advance Receipt and Indemnity Bond should be duly stamped and details of the witness are to be mentioned. Revenue stamp on the Advance receipt should be duly affixed.
3. **Copy of Aadhaar Card** (Self-attested) of the claimant and all the joint holders.
4. **Proof of entitlement** (Copy of original share certificate, demand draft, dividend warrant, deposit certificate etc.)
5. **Original Cancelled Cheque** leaf of the Bank Account no. provided in e-form IEPF-5. If Cheque leaf contains the name of only one holder then NOC from other joint holders is required, if applicable.
6. **Copy of Passport**, OCI and PIO card in case of foreigners and NRI (Self-attested).
7. **Copy of PAN Card** (Self-attested)
8. **Client Master List (CML)** (Self-attested) of Demat A/c of the Claimant as provided in e-form IEPF- In case the claimant holds the shares in physical form, the Claimant is requested to open a new DEMAT account and submit a copy of CML of the newly opened DEMAT account. If CML should be in the name of all the joint holders or NOC from other joint holders is required, if applicable.
9. **Other optional documents**, (Applicable if any).
  - (i) Affidavit for mismatch of address with the address as per Company's records/ Change in address with relevant address proofs
  - (ii) Affidavit for mismatch of name as per KYC documents and share certificates
  - (iii) Notarised copy of Death certificate
  - (iv) Notarised succession Certificate/Probate/will
  - (v) No Objection certificate from other holder
  - (vi) indemnity Bond for transmission, duly notarised
  - (vii) Affidavit in form of surety

**Note: In case of joint holdings, please furnish the ID proof's/ Aadhar/ PAN of all the holders. Also, please ensure Bank Account as well as DEMAT account details furnished should be in the name of all the holders jointly else NOC has to be furnished.**

## Steps to file the e-form IEPF- 5

- Click here <http://www.iepf.gov.in/IEPF/corporates.html> to go to the refund page of the IEPF Authority.
- Download the e-form IEPF-5 instruction kit.
- Read the instructions provided on the website and instruction kit along with the e-form carefully before filling the form.
- After filling the form save it on your computer and upload the duly filled form in the upload link on the website of IEPF Authority by following the instructions given. On successful uploading an acknowledgement/challan will be generated indicating the SRN.
- Please note the SRN for future tracking of the form.

## Steps to be followed after uploading the e-form IEPF- 5

- Take a printout of the duly filled e-form IEPF-5 and the acknowledgement/challan generated after uploading the e-form.
- Claimant to sign the following documents:
  1. Duly filled e-form IEPF-5,
  2. The copy of acknowledgement/challan generated after uploading the form and
  3. All the documents as mentioned above.
  4. In case joint holders are involved then the documents should be signed by all the joint holders.
- Signed e-form IEPF-5 and the copy of acknowledgement/challan generated after uploading the e-form along with the attachments as prescribed above shall be sent in an envelope marked "Claim for refund from IEPF Authority" to the address of the Nodal Officer as given below for initiating the verification of the claim.

### **Address of Nodal Officer of CAN FIN HOMES LTD**

Shri Nilesh Jain

DGM & Company Secretary

No. 29/1, 1st Floor, Sir M N Krishna Rao Road

Basavanagudi, Bengaluru – 560 004

## Indemnity Bond

To  
The Investor Education and Protection Fund Authority  
.....

In consideration of the payment of Rs ..... and No. of shares ..... being the amount and shares due to me as ..... (Dividend on Equity/ Preference shares / matured deposits/ matured debentures / application money due for refund /interest accrued on...../Dividend credited to IEPF under Companies Act, 1956 or Companies Act, 2013/Dividend credited to General Revenue Account under Companies Act, 1956 / others, specify.....)# for the Financial Year ..... from .....to ....., M/s Can Fin Homes Limited out of the Investor Education and Protection Fund by the Authority.

I .....son /daughter /wife# of ..... do hereby agree and undertake to indemnify the Investor Education and Protection Fund Authority to the extent of any claim not exceeding the amount hereinbefore mentioned which may be preferred against the Investor Education and Protection Fund Authority, and which it has to lawfully discharge.

Signature

Date:

Place:

**WITNESSES:**

1. Signature with date

Name

Address

2. Signature with date

Name

Address

*\* For ensuring timely processing of the claim, please ensure to make all the entries*

*\* # strike off whichever is not applicable*

## Advance Receipt

Received from the Investor Education and Protection Fund Authority the sum of Rs      and No. of Shares.....being the amount and shares payable to me from the Investor Education and Protection Fund as ..... (Dividend on Equity / Preference shares / matured deposits / matured debentures / application money due for refund / interest accrued on... ..../Dividend credited to IEPF under Companies Act, 1956 or Companies Act, 2013/ Dividend credited to General Revenue Account under Companies Act, 1956 / others, specify)# which was originally due from M/s Can Fin Homes Limited.

Signature of claimant with date

Affix Revenue stamp

SIGNATURE OF WITNESS:

1. Signature with date

Name  
Address

2. Signature with date

Name  
Address

*\* Please ensure to affix revenue stamp with crossed signature to avoid delay in processing of the claim*

*# Strike off whichever is not applicable*

## SCHEDULE II

### Documents to be submitted to the Authority to register transmission of securities

#### **A. Documentary requirement for securities held in physical mode**

##### 1. Where the shares are held singly with nomination:

- 1.1. Duly signed transmission request form by the claimant.
- 1.2. Copy of death certificate of security holder attested by the claimant.
- 1.3. Self-attested copy of PAN card.
- 1.4. The original share certificate is to be sent to the company and scanned copy to be attached with the form.
- 1.5. Any other government ID proof of the nominee.

##### 2. Where the shares are held singly without nomination, the following documents in addition to the documents specified at paragraph 1 are required:

2.1 Affidavit from all the legal heirs made on appropriate non-judicial stamp paper- to the effect of identification and claim of legal ownership to the securities:  
Provided that in case the legal heir(s) or claimant(s) is named in the succession certificate or probate of will or Letter of Administration, an Affidavit from such legal heir(s) or claimant(s) alone would be sufficient.

2.2 For value of securities up to Rs. 5,00,000 (Rupees Five lakh only) per issuer company as on date of application, one or more of the following documents:

- (a) Succession certificate or probate of will or will or letter of administration or Decree, as may be applicable in terms of Indian Succession Act, 1925. (39 of 1925) or any other Decree or Order of any Court or Tribunal
- (b) In the absence of the documents as mentioned at (a) above,
  - (i) No objection certificate from all legal heir(s) executed by all the legal heirs of the deceased holder not objecting to such transmission (or) copy of Family Settlement Deed duly notarized and
  - (ii) An Indemnity bond made on appropriate non-judicial stamp paper – indemnifying the STA or Issuer Company.

2.3 For value of securities more than 5,00,000 (Rupees Five lakh only) per issuer company as on date of application: Succession certificate or probate of will or will or letter of administration or Decree, as may be applicable in terms of Indian Succession Act, 1925. (39 of 1925) or any other Decree or Order of any Court or Tribunal.

#### Explanation:

(1) The Company may enhance the limit of Rs. 5,00,000 (Rupees Five lakh only) per issuer company in accordance with SCHEDULE VII of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, after taking approval of its Board of Directors and provide copy of Board resolution to Authority at the time of verification of claim.



(2) for the case where will is provided, following documents shall also be required:

- (a) Legal heirship certificate issued by Competent Authority;
- (b) No Objection Certificate from all legal heirs in favor of the claimant;
- (c) Affidavit from witness about confirmation of will wherever alive or death certificate of such witness;
- (d) Affidavit with regard to the will as last will and no matter is pending before any court with regard to such will;
- (e) Surety affidavit by at least two sureties with their PAN Card.

3. **Where the shares are held jointly with nomination:**

- 3.1 Duly signed transmission request form by the claimant.
- 3.2 Copy of death certificate of security holder attested by claimant
- 3.3 Self-attested copy of PAN card.
- 3.4 The Original share certificate is to be sent to the company and scanned copy to be attached with the form.
- 3.5 Any other government ID proof of the nominee.

4. **Where the shares are held jointly without nomination,** the following documents in addition to the documents specified at paragraph 3 are required:

- 4.1 Affidavit from all the legal heirs made on appropriate non-judicial stamp paper- to the effect of identification and claim of legal ownership to the securities.  
Provided that in case the legal heir(s) or claimant(s) is named in the succession certificate or probate of will or Letter of Administration, an Affidavit from such legal heir(s) or claimant(s) alone would be sufficient.
- 4.2 Succession certificate or probate of will or will or letter of administration or Decree, as may be applicable in terms of Indian Succession Act, 1925. (39 of 1925) or any other Decree or Order of any Court or Tribunal.
- 4.3 For value of securities more than 5,00,000 (Rupees Five lakh only) per issuer company as on date of application: Succession certificate or probate of will or will or letter of administration or Decree, as may be applicable in terms of Indian Succession Act, 1925. (39 of 1925) or any other Decree or Order of any Court or Tribunal.

Explanation:

(1) The Company may enhance the limit of Rs. 5,00,000 (Rupees Five lakh only) per issuer company in accordance with SCHEDULE VII of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, after taking approval of its Board of Directors and provide copy of Board resolution to Authority at the time of verification of claim.

(2) for the case where will is provided, following documents shall also be required:



- (a) Legal heirship certificate issued by Competent Authority.
- (b) No Objection Certificate from all legal heirs in favor of the claimant;
- (c) Affidavit from witness about confirmation of will wherever alive or death certificate of such witness;
- (d) Affidavit with regard to the will as last will and no matter is pending before any court with regard to such will;
- (e) Surety affidavit by at least two sureties with their PAN Card.

#### **B. Documentary requirement for securities held in DEMAT mode**

1. **Where the shares are held singly with nomination:**
  - 1.1. Duly signed transmission request form by the claimant.
  - 1.2. Copy of death certificate of security holder attested by claimant.
  - 1.3. Self-attested copy of PAN card.
  - 1.4. Copy of transaction statement duly attested by Claimant.
  - 1.5. Any other government ID proof of the nominee.
2. **Where the shares are held singly without nomination,** the following documents in addition to the documents specified at paragraph 1 are required:
  - 2.1 Affidavit from all the legal heirs made on appropriate non-judicial stamp paper to the effect of identification and claim of legal ownership to the securities. Provided that in case the legal heir(s) or claimant(s) is named in the succession certificate or probate of will or Letter of Administration, an Affidavit from such legal heir(s) or claimant(s) alone would be sufficient.
  - 2.2 For value of securities upto Rs. 5,00,000 (Rupees Five lakh only) per issuer company as on date of application, one or more of the following documents
    - (a) Succession certificate or probate of will or will or letter of administration or Decree, as may be applicable in terms of Indian Succession Act, 1925. (39 of 1925) or any other Decree or Order of any Court or Tribunal.
    - (b) In the absence of the documents as mentioned at (a) above,
      - (i) No objection certificate from all legal heir(s) executed by all the legal heirs of the deceased holder not objecting to such transmission (or) copy of Family Settlement Deed duly notarized and
      - (ii) An Indemnity bond made on appropriate non-judicial stamp paper - indemnifying the STA or Issuer Company.
  - 2.3 For value of securities more than 5,00,000 (Rupees Five lakh only) per issuer company as on date of application: Succession certificate or probate of will or will or letter of administration or Decree, as may be applicable in terms of Indian Succession Act, 1925. (39 of 1925) or any other Decree or Order of any Court or Tribunal.

#### **Explanation:**

- (1) The Company may enhance the limit of Rs. 5,00,000 (Rupees Five lakh only) per issuer company in accordance with SCHEDULE VII of Securities and Exchange Board

of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, after taking approval of its Board of Directors and provide copy of Board resolution to Authority at the time of verification of claim.

- (2) for the case where will is provided, following documents shall also be required:
  - (a) Legal heirship certificate issued by Competent Authority;
  - (b) No Objection Certificate from all legal heirs in favor of the claimant;
  - (c) Affidavit from witness about confirmation of will wherever alive or death certificate of such witness;
  - (d) Affidavit with regard to the will as last will and no matter is pending before any court with regard to such will;
  - (e) Surety affidavit by at least two sureties with their PAN Card.

3. Where the shares are held jointly with nomination:

- 3.1 Duly signed transmission request form by the claimant.
- 3.2 Copy of death certificate of security holder attested by claimant.
- 3.3 Self-attested copy of PAN card.
- 3.4 Copy of transaction statement duly attested by Claimant
- 3.5 Any other government ID proof of the nominee.


4. Where the shares are held jointly without nomination, the following documents in addition to the documents specified at paragraph 3 above are required:

4.1 Affidavit from all the legal heirs made on appropriate non-judicial stamp paper to the effect of identification and claim of legal ownership to the securities: Provided that in case the legal heir(s) or claimant(s) is named in the succession certificate or probate of will or Letter of Administration, an Affidavit from such legal heir(s) or claimant(s) alone would be sufficient.

4.2 For value of securities upto Rs. 5,00,000 (Rupees Five lakh only) per issuer company as on date of application, one or more of the following documents, namely: -

- (a) Succession certificate or probate of will or will or letter of administration or Decree, as may be applicable in terms of Indian Succession Act, 1925. (39 of 1925) or any other Decree or Order of any Court or Tribunal
- (b) In the absence of the documents as mentioned at (a) above,
  - (i) No objection certificate from all legal heir(s) executed by all the legal heirs of the deceased holder(s) not objecting to such transmission (or) copy of Family Settlement Deed duly notarized and
  - (ii) An Indemnity bond made on appropriate non-judicial stamp paper - indemnifying the STA or Issuer Company.

4.3 For value of securities more than 5,00,000 (Rupees Five lakh only) per issuer company as on date of application: Succession certificate or probate of will or will or letter of administration or Decree, as may be applicable in terms of Indian



Succession Act, 1925. (39 of 1925) or any other Decree or Order of any Court or Tribunal.

Explanation:

- (1) The Company may enhance the limit of Rs. 5,00,000 (Rupees Five lakh only) per issuer company in accordance with SCHEDULE VII of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, after taking approval of its Board of Directors and provide copy of Board resolution to Authority at the time of verification of claim.
- (2) for the case where will is provided, following documents shall also be required:
  - (a) Legal heirship certificate issued by Competent Authority;
  - (b) No Objection Certificate from all legal heirs in favor of the claimant;
  - (c) Affidavit from witness about confirmation of will wherever alive or death certificate of such witness;
  - (d) Affidavit with regard to the will as last will and no matter is pending before any court with regard to such will;
  - (e) Surety affidavit by at least two sureties with their PAN Card

*Note: The Claimant shall submit in original all these documents duly signed by him, to the Nodal Officer of the Company at its registered office for verification of the claim.*

## SCHEDULE III

### **Documents to be submitted to the Authority in case of loss of securities held in physical mode**

1. Self-attested copy of FIR/ Police Complaint containing information of security holder, holding details, folio number and distinctive numbers of share certificate.
2. Surety Affidavit of along with his Proof of identity like Pan Card of sureties duly attested by Notary.
3. Indemnity bond by security holder on a non-judicial stamp paper of requisite value duly attested by Notary Public by the person, in whose name the original share certificate are being issued that he has not sold / disposed off the involved shares or acted in any manner by which any interest of third party would have been created.
4. Copy of advertisement issued in at least one English language national daily newspaper having nationwide circulation and in one regional language daily newspaper published in the place of registered office of company, if the market value of the shares is greater than Rs. 5,00,000.

*Note: The Claimant shall submit in original all these documents duly signed by him, to the Nodal Officer of the Company at its registered office for verification of the claim.*

## **FAQs claim procedure from IEPF Authority**

### **Q.1 Whether e-Form is to be filled online?**

A. 1. Yes. Forms filled in physical mode are summarily rejected.

### **Q. 2. Whether a professional help is required to fill e-Form IEPF – 5?**

A. 2. No. The procedure for filling the e-Form is simple. On a plain reading any literate individual can fill e-Form on his own. The prescribed Form is not only very precise but also very friendly in filling up. A general guidance kit is also attached with the form for any help, if required for filling up such Form. For any further help the IEPF helpline can also be contacted.

### **Q. 3. Whether Government appointed or empanelled any professional to help in making claims to the claimant.**

A. 3 No. IEPF Authority has not appointed or empanelled any professional for claims. Filling of IEPF 5 Form is simple and friendly for claimants to execute.

### **Q. 4. What are the documents required to be submitted with IEPF -5?**

A. 4. Documents which are required to be submitted are enumerated in the form and help kit, such as -

- 1. Copy of acknowledgement generated on online submission of e-Form IEPF – 5 bearing a unique serial number (SRN),*
- 2. Indemnity Bond (original) with claimant signature,*
- 3. Advance Stamped receipt (original) with revenue stamp and signature of claimant and witnesses,*
- 4. Original matured deposit / debenture / share certificate (in case of securities held in physical form) or copy of transaction statement in case of securities held in Demat Form,*
- 5. Self-attested copy of Aadhaar Card,*
- 6. Proof of entitlement (certificate of share/Interest warrant Application No. etc.),*
- 7. Cancelled Cheque leaf,*
- 8. Copy of Passport, OCI and PIO card in case of foreigners and NRI.*

### **Q 5. What are the formats for advance receipt and indemnity bond?**

A 5. The formats for advance receipt and indemnity bond are available in the help kit of IEPF -5 form. [<http://www.iepf.gov.in/IEPF/corporates.html>]

### **Q 6. What is the value to be filled in the number of shares and amount in the advance receipt and indemnity bond?**

A 6. The number of shares and amount should be same as that filled in form IEPF -5. These values can be ascertained based on the available documents with the claimant or verified from the company. However mismatch in number of shares or in amount is not a ground for rejection of the claim. The authority shall process the claim based on the verification report received from the company and the same shall be verified from the data available with the authority.

**Q 7. What is the required value of the stamp paper for the indemnity bond?**

A 7. In case of refund of dividend amount of Rs. 10,000 or more and/or market value of shares, non- judicial stamp paper of appropriate value as prescribed under Stamp Act according to state is required. For claim of only amount of Rs. 10,000 or less, indemnity bond can be executed on a plain paper.

**Q 8. What are the required KYC documents?**

A 8. In case of Indian Citizen - to prove the identity of the claimant self-certified copy of Pan Card and Aadhar Card are required to be submitted.

In case of NRI – to prove the identity of the claimant, self-attested copy of Passport or self-attested copy of Overseas Indian Card (OIC) issued by MHA along with any of the documents available with him.

In case of foreigners, instead of Aadhar Card, copy of Passport or PIO Card duly apostatized as per Hague Convention.

**Q 9. In case of non-availability of Aadhar Card, what other documents can be submitted as proof of identity?**

A 9. In case of non-availability of Aadhar Card for super senior citizens or some specific states, other ID Proofs issued by government clearly mentioning the address of the claimant needs to be submitted.

**Q 10. Is original Share/Deposit/Bond/Debenture certificate required to be submitted?**

A 10. Yes original certificate is required to be submitted. In case of loss of original, procedure for duplicate needs to be completed with the company including submission of FIR, Newspaper Advertisement in English and Vernacular Language, Indemnity cum Surety bond etc. as per SEBI Guidelines. A copy of such procedural documents shall be provided by the company to IEPF Authority along with its verification report.

**Q 11. What happens if the name on original certificates is not matching with the PAN or address on the Proof of Identity is not matching with company' records?**

A 11. In such case as per SEBI Guidelines, an affidavit explaining the above deviation needs to be submitted.

In case of mismatch in name, proof of name as on share certificate or change of name viz. marriage certificate, gazette notification etc. needs to be submitted.

In case of mismatch in address, new address needs to be updated with the company.

**Q 12. What information is required to be filled in at point 3 & 4 of the e-form IEPF 5, such as details of shares claimed, Folio No., DP/ID client ID/ Account No., category, kind of shares, number of shares; details of amount claimed, dividend amount, application money due for refund, matured deposits etc.**

A 12. The claimant may fill the information as per the records available with him. However it may be endeavoured that for one company, all folios against which refund of share need to be claimed are filled in the same form. Similarly, dividend and other amount may be mentioned for all the years.

The company shall ensure to recommend refund of all the shares and amount for which the claimant is entitled together at once.

**Q 13. Why are CML and cancelled Original Cheque leaf required?**

A 13. CML and cancelled Original Cheque leaf are required to verify the DEMAT and Bank Account in which transfer is to be made. In case, Cheque leaf doesn't have Name, Bank and Branch Name, IFSC Code etc. printed on it, copy of passbook, duly attested by the Bank can be submitted.

**Q 14. What are the documentary requirement in case claimant is a legal heir?**

A 14. **(i) In case of legal heir** - the claimant is required to register transmission with the company by providing requisite documents as per SEBI Guidelines. According to SEBI Guidelines for registering transmission, company may require copy of death certificate, Affidavit from legal heirs, Indemnity Bond, Succession Certificate or probate of will or letter of administration etc. for share with market value greater than 2 lacs, NOC from other legal heirs and relinquishment deed in favour of claimant etc;

**(ii) In case of death of any of the holder in joint holding of securities, but not covered in the family hierarchy** - the claimant is

required to get the name of the deceased holder of security deleted from the register of the members/other records, if any, in the company immediately after the death of a joint security holder before filing claim application. The claimant is also required to obtain NoC from other holders of securities, if any, and submit the same alongwith claim application. SEBI Guidelines may also be seen before filing claim application.

Company is required to issue entitlement letter under rule 7(9) of IEPF Rules 2016 in favour of claimant and send it along with copy of documents submitted by claimant with its verification report.

**Q.15 What is resubmission and time period for resubmission?**

A. 15 For rectification of errors in e-form IEPF 5, IEPF Authority provides one more chance to the claimant to correct the details and to re-submit the form again, such act of the Authority is called Resubmission. It may be noted that only one resubmission is allowed. A 15 days' time period is allowed for making resubmission of claim application. In case resubmission is not done in the prescribed time, the form becomes invalid.

**Q.16 Where are the documents required to be sent by the claimant after the prescribed claim form is filled up.**

A.16. The documents are required to be sent to the Nodal Officer of the company. List of Nodal Officers may be seen at `contact us' at the Authority's web site\ [www.iepf.gov.in](http://www.iepf.gov.in)

**Q. 17 What are the actions on the part of claimant that helps the Authority to refund the claims in minimum time.**

A. 17 It is advised that at the time of submission of information in IEPF 5 form, claimant should ensure correctness of information such as Aadhaar No., Demat No., Bank Account No., IFSC Code, etc.

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**N.B. Process of refund of securities by IEPF for the knowledge of claimant :**

