

Dear Shareholder(s),

With the 100 days Saksham Niveshak campaign starting from 28/07/2025 and ending at 06/11/2025 the Company reinforces its belief that **informed shareholders are empowered shareholders**. In line with this philosophy, the Company has curated a concise set of Q&A and FAQs. These are designed to address common queries and offer clear insights, as detailed below.

SI No	Questions	Answers																		
1.	What is the "Saksham Niveshak" campaign?	<ul style="list-style-type: none"> A nationwide 100-day initiative by the Investor Education and Protection Fund Authority (IEPFA) and MCA. Starting from 28/07/2025 to 06/11/2025. The said campaign aimed at helping shareholders claim unpaid/unclaimed dividends and update KYC details. 																		
2.	Who should participate?	<p>Shareholders who:</p> <ul style="list-style-type: none"> Have not claimed dividends from FY 2018–19 onwards. Hold shares in physical form and haven't updated KYC. Face issues related to unclaimed dividends or share Whose KYC is not updated with your depository. 																		
3.	What documents do I need to submit?	<table border="1"> <thead> <tr> <th>Form</th> <th>Purpose</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>ISR-1</td> <td>Basic KYC update</td> <td>PAN, address, mobile, email, bank details</td> </tr> <tr> <td>ISR-2</td> <td>Signature verification</td> <td>Attested by banker or with bank passbook/statement</td> </tr> <tr> <td>SH-13</td> <td>Nomination registration</td> <td>Optional but recommended</td> </tr> <tr> <td>ISR-3</td> <td>Opt-out of nomination</td> <td>If you don't want to nominate</td> </tr> <tr> <td>SH-14</td> <td>Cancel/modify nomination</td> <td>For changes in existing nomination</td> </tr> </tbody> </table> <p>Link for the forms: https://www.canfinhomes.com/Investor/investorpagecontentwithsm/investor_services</p>	Form	Purpose	Notes	ISR-1	Basic KYC update	PAN, address, mobile, email, bank details	ISR-2	Signature verification	Attested by banker or with bank passbook/statement	SH-13	Nomination registration	Optional but recommended	ISR-3	Opt-out of nomination	If you don't want to nominate	SH-14	Cancel/modify nomination	For changes in existing nomination
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4.	How do I submit the forms?	<p>By Post: Send self-attested physical copies to the company's RTA Integrated Registry Management Services Private Limited No. 30, Ramana Residency, 4th Cross, Sampige Road Malleswaram, Bangalore - 560003 Phone - 080-23460815-818</p> <p>By Email: From your registered email ID - irg@integratedindia.in OR investor.relationship@canfinhomes.com</p>																		

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		Online Upload: Via RTA's portal https://ipostatus.integratedregistry.in/TaxExemptionRegistration.aspx
5.	What happens if I don't act?	<ul style="list-style-type: none"> • Unclaimed dividends and shares would be transferred to IEPF after 7 years. • You'll need to file a claim with IEPF later, which is more complex and time-consuming.
6.	What is the benefit of dematerialising shares?	<ul style="list-style-type: none"> • Ensure direct credit of dividends • Simplify KYC updates • Prevent loss or misplacement of physical certificates • Enable smoother transactions and inheritance processes
7.	Common Mistakes to Avoid	<ul style="list-style-type: none"> • Submitting unsigned forms • Using incorrect email ID or folio number • Failing to attach bank proof or PAN • Not attesting signature via bank (for ISR-2)
Frequently Asked Investor Questions		
8.	What if I missed claiming dividends for multiple years?	You can still claim them during the campaign by updating your KYC and submitting the required forms. If the dividends are older than 7 years, they may have been transferred to IEPF, in which case you'll need to file Form IEPF-5 to recover them.
9.	How do I know if my dividends are unclaimed?	Check your folio details on the Company's website at https://www.canfinhomes.com/Investor/investorpagecontentwithsm/iepf Contact the Registrar and Transfer Agent (RTA) - irg@integratedindia.in
10.	Is there a fee for updating KYC or claiming dividends?	No, there is no fee for updating KYC or submitting claim forms during the campaign. However, some charges may be involve charges from your Depository Participant (DP).
11.	What if I don't have a nominee registered?	You must submit Form SH-13 to register a nominee or Form ISR-3 to opt out. Nomination is now mandatory for all individual shareholders.
12.	Can I update my KYC if I live abroad (NRI)?	Yes. NRIs can also submit documents via email or post. They must include: <ul style="list-style-type: none"> • PAN (or Form 60 if PAN not available) • Overseas address proof • Tax residency Certificate • Bank details (preferably NRE/NRO account) • Signature attestation by their overseas banker or Indian embassy
13.	What if I don't know my folio number or DP ID?	You can find it on your physical share certificate or demat account statement. If lost, contact the company's Registrar and Transfer Agent (RTA) with some other details that can be submitted for proof
14.	Can I update KYC for multiple companies at once?	No. KYC updates must be submitted separately to each Company's RTA.

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15.	What if I inherited shares from a deceased relative?	<p>For Physical Folio:</p> <ul style="list-style-type: none"> • Copy of Share Certificate • Submit transmission documents (death certificate, succession certificate or probate) • After transmission, update your KYC with the company's RTA and submit Form SH-13 to register a nominee for future security. <p>For Demat Folios:</p> <ul style="list-style-type: none"> • The DP will verify the documents and forward the request to the depository. Once approved, the shares will be transferred to your demat account. • Reach out to the DP where the deceased held their demat account (e.g., through NSDL or CDSL). Ask for the transmission procedure and required forms.