

Corrigendum to "RFP No. RFP–IT–140/2024-2025 dated 26th August 2024 for Selection of System Integrator for Supply, Implementation and Maintenance of Core Business Solution, Infrastructure and Security Solution at Can Fin Homes Ltd "

a. Existing and Revised clause in Annexure 2:

Annexure 2 Excel Sheet:

Excel sheet: SOC tool, section SIEM Tool:

Point No. 14	System Requirement	Importance
Existing	The proposed solution must support single site or multiple site clustering allowing data to be replicated across the peers nodes and across multiple sites with near zero RTO & RPO.	Critical
Revised	The proposed solution must support single site or multiple site clustering allowing data to be replicated across the peers nodes and across multiple sites with RTO and RPO requirements as laid out by CFHL.	Critical

Excel sheet: Disaster Recovery Drill:

Point No. 14	System Requirement	Technical Specification	Importance
Existing	RPO (15mins), the departments data loss tolerance should be specified and maintained across all the platforms	30 mins	Critical
Revised	RPO (15mins), the departments data loss tolerance should be specified and maintained across all the platforms		Critical
Point No. 15	System Requirement	Technical Specification	Importance
Existing	CSP has to make sure that the availability of subscribed Cloud Services should be provided. SI has to keep track for the same	>=99.9%	Critical
Revised	CSP has to make sure that the availability of subscribed Cloud Services should be provided. SI has to keep track for the same	>=99.95%	Critical

b. Existing and Revised clause in Self Evaluation Sheet of Annexure 1:

Annexure 1 Self Evaluation Sheet to be read as follows:

Self-Evaluation Sheet:

To

Date:

**CanFin Homes Limited, No. 29/1,
3rd Floor, Sir, MN Krishna Rao Rd,
Basavanagudi, Bengaluru, Karnataka
560004**

Dear Sir,

Ref: RFP No. RFP–IT–140/2024-2025 dated 26th August 2024

Evaluation of Part A – Eligibility Criteria:

Name of the Bidder:

Clause no	Eligibility Criteria		
1	A. Bidder must be a company registered in India under the Companies Act 1956/Companies Act 2013, LLP or Partnership Firm, HUF a company/statutory body owned by Central / State Government with at least 7 years of operations.		
	a	Constitution of Bidder (Company/LLP/Partnership/HUF including but not limited to)	
	b	Date of Incorporation	
	c	Certificate issued by and date	
	d	Name of the Bidder as per Certificate	
	e	No of years in operation	
	B. Bidder should submit a copy of Board Resolution or Power of Attorney, showing that the official who is signing on behalf of the Bidder has been duly authorized to sign the RFP document and related undertakings/declaration/non-disclosure undertaking or other similar documents.		

2	The average annual financial turnover of the Bidder should be minimum Rupees One thousand five hundred crores (Rs. 1,500 crores) during the three (3) financial years (i.e. 2020-2021, 2021-22, 2022-23)			
	Sl No	Annual Turn over	Amt in Rs crores	Certificate from Bidder's Statutory Auditors in original providing turnover details Enclosed

	a	Financial Year 31-03-2021		Yes/No
	b	Financial Year 31-03-2022		Yes/No
	c	Financial Year 31-03-2023		Yes/No

3	The net worth of the Bidder firm should be positive as on 31 March 2023. During the three (3) financial years (i.e. 2020-2021, 2021-22, 2022-23), the capital should not have eroded by more than 30%. (The Net Worth should be calculated as Total Equity i.e by adding Equity and Other equities)			
	Sl No	Annual Turn over	Amt in Rs crores	Certificate from Bidder's Statutory Auditors in original providing positive net worth details Enclosed
	a	Financial Year 31-03-2021		Yes/No
	b	Financial Year 31-03-2022		Yes/No
	c	Financial Year 31-03-2023		Yes/No

4	The bidder must have acted as a System Integrator with at least one client in Banking/ NBFC/ HFC during the last 10 years.			
	Sl No	Name of Bank/NBFC/HFC	Period	Relevant Credential letters OR Purchase Order from Financial Institution along with confirmation on having executed the PO Successfully enclosed
			From	To
	1			
	2			

5	Bidder must not be blacklisted / debarred by any Statutory, Regulatory or Government Authorities or Public Sector Undertakings (PSUs / PSBs) since 1st April 2019 till date				
	Supporting Documents Attached (Yes/No)	List of supporting Documents	FY21 (Blacklisted Yes/No). In case of Yes, please provide details with official documentation	FY22 (Blacklisted Yes/No). In case of Yes, please provide details with official documentation	FY23 (Blacklisted Yes/No). In case of Yes, please provide details with official documentation

6	The Bidder as well its partners (OEM/OEM Partner) combined should provide a hybrid staffing arrangement of minimum 50 (Fifty) resources (including 30% minimum resources should be from OEM/OEM partners) onsite at CFHL premises and remaining should be supporting from Indian				
---	---	--	--	--	--

territory to support implementation, customization, installation, integration and migration of the proposed business applications, infrastructure, and security solutions as per the scope. During warranty phase, bidder should provide minimum 30 resources onsite of which minimum 20% of the resources should be from the proposed OEM or OEM partners. Post Implementation, the bidder along with OEM should provide mandatory onsite resources as per Annexure-22 as a part of ATS support, of which minimum 20% should be from OEM. The resource type shall be decided in consultation with CFHL.				
Supporting Documents Attached (Yes/No)	List of supporting Documents	Combined staffing from Bidder and OEM during implementation till Go-Live Period	Combined staffing from Bidder and OEM during Warranty period	Combined staffing from Bidder and OEM during the support period of 5 years 9 months
				Year-1 (for 9 months): Year-2: Year-3: Year-4: Year-5: Year -6:

7 Bidder should be CMMI Level 3 certified organization or higher				
Sl. No	Supporting Documents Attached (Yes/No)	List of supporting Documents	CMMI Level 3 or higher Certification (Yes/No)	Type of Certifications in CMMI Level 3 or higher

8 Bidder should have an office registered in India and support office in Bengaluru					
Supporting Documents Attached (Yes/No)	List of supporting Documents	Bidder has a registered office in India (Yes/No)	Bidder has a support office in Bengaluru, Karnataka, India (Yes/No)	Bengaluru Support Office Address	Registered office Address in India

(Signature) (Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of

Seal of the company

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 12/09/2024
Place: Bengaluru

General Manager