

Amendment to Request for Proposal (RFP) "RFP-IT/43/2025-26 Engagement of Vendor for Implementation, Installation, Commissioning and Management of Internet Leased Line (OFC) (1:1 uncompressed and unshared) for all the Branches, ZO and RO locations " dated 27/06/2025.

It is decided to amend the following in respect of the above RFP:

a. Submission & Opening of Bid - Ref (Page No. 2)

Events	Existing details	Amended details
	Time & Date	Time & Date
Last Date of Submission of Bids	21 st July 2025 at 3 PM	25 th July 2025 at 4 PM
Date and time Opening of Part A, conformity to Eligibility criteria.	21 st July 2025 at 3:30 PM	25 th July 2025 at 4:30 PM

b.Following clauses has to be changed in the proposed RFP as referred above:

S.No	Section and Clause Reference No	Page No	RFP Text	Amendment																										
1	12.1 (a)	11	<table><tr><th>Per Link Uptime per month</th><th>Amount payable for supply of Bandwidth/Management and Maintenance</th></tr><tr><td>99.50% and above</td><td>100% of Monthly Bandwidth Charges</td></tr><tr><td>99.40% and above but below 99.50%</td><td>90% of Monthly Bandwidth Charges</td></tr><tr><td>99.30% and above but below 99.40%</td><td>80% of Monthly Bandwidth Charges</td></tr><tr><td>99.00% and above but below 99.30%</td><td>70% of Monthly Bandwidth Charges</td></tr><tr><td>98.50% and above but below 99.00%</td><td>60% of Monthly Bandwidth Charges</td></tr><tr><td>Below 98.50%</td><td>50% of Monthly charges and the Company also reserves the right to terminate the contract.</td></tr></table>	Per Link Uptime per month	Amount payable for supply of Bandwidth/Management and Maintenance	99.50% and above	100% of Monthly Bandwidth Charges	99.40% and above but below 99.50%	90% of Monthly Bandwidth Charges	99.30% and above but below 99.40%	80% of Monthly Bandwidth Charges	99.00% and above but below 99.30%	70% of Monthly Bandwidth Charges	98.50% and above but below 99.00%	60% of Monthly Bandwidth Charges	Below 98.50%	50% of Monthly charges and the Company also reserves the right to terminate the contract.	<table><tr><th>Per Link Uptime per month</th><th>Applicable Penalty</th></tr><tr><td>99.50% and above</td><td>0% of Monthly Bandwidth Charges</td></tr><tr><td>99.49% to 99.00%</td><td>3% of Monthly Bandwidth Charges</td></tr><tr><td>98.99% to 98.50%</td><td>6% of Monthly Bandwidth Charges</td></tr><tr><td>98.49% to 98.00%</td><td>9% of Monthly Bandwidth Charges</td></tr><tr><td>97.99% to 97.50%</td><td>12% of Monthly Bandwidth Charges</td></tr></table>	Per Link Uptime per month	Applicable Penalty	99.50% and above	0% of Monthly Bandwidth Charges	99.49% to 99.00%	3% of Monthly Bandwidth Charges	98.99% to 98.50%	6% of Monthly Bandwidth Charges	98.49% to 98.00%	9% of Monthly Bandwidth Charges	97.99% to 97.50%	12% of Monthly Bandwidth Charges
Per Link Uptime per month	Amount payable for supply of Bandwidth/Management and Maintenance																													
99.50% and above	100% of Monthly Bandwidth Charges																													
99.40% and above but below 99.50%	90% of Monthly Bandwidth Charges																													
99.30% and above but below 99.40%	80% of Monthly Bandwidth Charges																													
99.00% and above but below 99.30%	70% of Monthly Bandwidth Charges																													
98.50% and above but below 99.00%	60% of Monthly Bandwidth Charges																													
Below 98.50%	50% of Monthly charges and the Company also reserves the right to terminate the contract.																													
Per Link Uptime per month	Applicable Penalty																													
99.50% and above	0% of Monthly Bandwidth Charges																													
99.49% to 99.00%	3% of Monthly Bandwidth Charges																													
98.99% to 98.50%	6% of Monthly Bandwidth Charges																													
98.49% to 98.00%	9% of Monthly Bandwidth Charges																													
97.99% to 97.50%	12% of Monthly Bandwidth Charges																													

2.	12.81	15	Maximum Penalty 10% of the quarterly billing.	For the links which are not meeting the SLA parameters the maximum Penalty will be capped at 15% per link for per month link charges. If the link uptime falls under less than 75%, company will not make any payment for those links.
----	-------	----	---	--

All the other Instructions and Terms & Conditions of the above RFP remain unchanged. Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 19/07/2025
Place: Bengaluru

Chief Manager - IT

Amendment to Request for Proposal (RFP) "RFP-IT/43/2025-26 Engagement of Vendor for Implementation, Installation, Commissioning and Management of Internet Leased Line (OFC) (1:1 uncompressed and unshared) for all the Branches, ZO and RO locations " dated 27/06/2025.

It is decided to amend the following in respect of the above RFP:

a. Submission & Opening of Bid - Ref (Page No. 8 and 9)

Events	Existing details	Amended details
	Time & Date	Time & Date
Last Date of Submission of Bids	14 th July 2025 at 3 PM	21 st July 2025 at 3 PM
Date and time Opening of Part A, conformity to Eligibility criteria.	14 th July 2025 at 3:30 PM	21 st July 2025 at 3:30 PM

b. Following clauses has to be changed in the proposed RFP as referred above:

S.No	Section and Clause Reference No	Page No	RFP Text	Amendment
1	7.1 Evaluation of Bids: - Technical scoring matrix: Point-5	9	Percentage of Wired Fiber network PAN INDIA (250+ locations) 90% to 100% - 25 marks, 80% to 70%- 15 Marks, 70% to 60% - 10 marks, 60% to 50% - 5 Marks Between 50% to 45 % - 1 Mark. Below 45% - 0 Marks	Percentage of Wired Fiber network PAN INDIA (250+ locations) 90% to 100% - 25 marks, 80% to 89.9% - 20 marks 70% to 79.9%- 15 Marks, 60% to 69.9% - 10 marks, 50% to 59.9% - 5 Marks Between 45% to 49.9 % - 1 Mark. Below 45% - 0 Marks
2	34. ANNEXURE – VII – Scope of Work Point-3	28	The Selected Bidder/ISP should provide Internet Leased Line (1:1 uncompressed and unshared) on fiber channel with dual path connectivity	The selected bidder/ISP should provide ILL (1:1 uncompressed and unshared) on fiber channel with 99.50% SLA. For Branches – Single path ILL (Single last mile connectivity). For ZO's and RO – Dual last mile with ring architecture.

3	34. ANNEXURE – VII – Scope of Work Point-4	28	The Selected Bidder/ISP should provide Internet Leased Line (1:1 uncompressed and unshared) with listed Bandwidth as per clause no. 4. Requirements. However, provision for bandwidth increase/decrease should be made available as and when the need arises for any of the locations as per the submitted rate card (Annexure IX). Can Fin Homes Ltd. will provide intimation for the same over e-mail communication and the Selected Bidder/ISP should ensure the bandwidth upgrade/downgrade happened within 2 Hrs after acknowledging the request via e-mail communication. The change in link cost to be included in the next billing cycle accordingly.	The Selected Bidder/ISP should provide Internet Leased Line (1:1 uncompressed and unshared) with listed Bandwidth as per clause no. 4. Requirements. However, provision for bandwidth increase/decrease should be made available as and when the need arises for any of the locations as per the submitted rate card (Annexure IX). Can Fin Homes Ltd. will provide intimation for the same over e-mail communication and the Selected Bidder/ISP should ensure the bandwidth upgrade/downgrade happened within 2 Hrs after acknowledging the request via e-mail communication and subsequently issuance the PO to the successful Bidder. The change in link cost to be included in the next billing cycle accordingly.
4	34. ANNEXURE – VII – Scope of Work Point-5	28	The Selected Bidder/ISP should provide Internet Leased Line (1:1 uncompressed and unshared) with redundant dual path connectivity having different paths and exchanges	The selected bidder/ISP should provide ILL (1:1 uncompressed and unshared) on fiber channel. For Branches – Single path ILL (Single last mile connectivity). For ZO's and RO – Dual last mile with ring architecture.
5	34. ANNEXURE – VII – Scope of Work Point-10	28	2. Cable laying upto CFHL's router with dual path connectivity (refer point 5).	The selected bidder/ISP should provide ILL (1:1 uncompressed and unshared) on fiber channel. For Branches – Single path ILL (Single last mile connectivity). For ZO's and RO – Dual last mile with ring architecture.
6	27.2 – Performance Bank Guarantee	18	Addition to the Clause	Standard format for Performance Bank Guarantee is attached as Appendix – G

7	Bank Details for EMD & PBG		Addition to the document	Beneficiary Name: Can Fin Homes Ltd Account Number: 2636261000147 IFSC: CNRB0002636 Account Type: OD A/c Bank Name : Canara Bank
8	36. ANNEXURE – IX – Bill of Material	33		Updated Bill of Material.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged. Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 08/07/2025
Place: Bengaluru

Chief Manager - IT

Appendix - G: Performance Bank Guarantee

To

THE CHIEF MANAGER - IT,
CAN FIN HOMES LTD,
REGISTERED OFFICE,
29/01, SIR MN KRISHNA RAO ROAD
BASAVANAGUDI
BANGALORE-560 004

Dear Sir,

We In consideration of you placing an order for "RFP for Implementation, Installation, Commissioning and Management of Internet Leased Line (OFC) (1:1 uncompressed and unshared) for Branches for Can Fin Homes Ltd" M/s..... (hereinafter called the Bidder) as per the purchase contract entered into by the Bidder vide purchase contract No.....dt..... (hereinafter called the said contract), We, (Name and address of the Company and the branch) do hereby irrevocably and unconditionally guarantee the due performance of the Bidder as per the said contract entered into by the Bidder with you. If the said Bidder fails to perform any terms of the Contract on or before the schedule dates mentioned therein, we Bank do hereby unconditionally and irrevocably agree to pay the amounts due and payable under this guarantee without demur and merely on demand in writing from you, stating that the amount claimed is due by way of failure on the part of the Bidder or loss or damage caused suffered to / or would be caused to / suffered by you for reason of any breach by the said Bidder of any of the terms and conditions of the said contract or by reason of Bidder's failure to perform the said contract, in part or in full. Any such demand made on us shall be conclusive as regards the amount due and payable under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs..... (Rupees only). You are entitled to invoke this guarantee either in full or in parts subject to the maximum limit of Rs.....within the validity period of this guarantee. We.....Bank further agree that this guarantee herein contained shall remain in force and effect during the period that would be taken for the performance of the said contract and that it shall continue to be enforceable till all your dues under or by virtue of the said contract have been fully settled and discharged. This guarantee shall continue to be valid till you certify that the Bidder has fully performed all the terms and conditions of the said contract and accordingly discharge this guarantee. Unless a claim or demand is made on us in writing under this guarantee on or before....., we shall be discharged from all our obligations under this guarantee. If you extend the schedule dates of performance under the said contract, as per the terms of the said contract, the Bidder shall get the validity period of this guarantee extended suitably and we agree to extend the guarantee accordingly on your request. Failure on our part or the Bidder in this respect shall be treated as a breach committed by the Bidder and accordingly the amount under this guarantee shall at once become payable on the date of receipt of demand made by you for payment or extension of the validity period.

You will have fullest liberty without affecting this guarantee to postpone for any time or from time to time any of your rights or powers against the Bidder and either to enforce or forebear to enforce any or all of the terms and conditions of the said contract. We shall not be released from our liability under this guarantee by the exercise of your liberty with reference to matters aforesaid or by reason of any time being given to the Bidder or any other forbearance act or omission on your part or any indulgence by you to the Bidder or by any variation or modification of the said contract or any other act, matter or thing whatsoever which under the Law relating to sureties would but for the provisions hereof have the effect of so releasing us from our liability here under.

In order to give full effect to the guarantee herein contained you shall be entitled to act as if we are your principal debtors in respect of all your claims against the Bidder hereby guaranteed by us as aforesaid and



we hereby expressly waive all our rights of surety ship and other rights if any which are in any way inconsistent with the above or any other provision of this guarantee.

The words the Bidder, the beneficiary of this guarantee i.e. yourself, and ourselves i.e.Bank unless repugnant to the context or otherwise shall include but not limited to assigns, successors, agents, legal representatives. This guarantee shall not be effected by any change in the constitution of any of these parties and will ensure for and be available to and enforceable by any absorbing or amalgamating or reconstituted company or concern, in the event of your undergoing any such absorption, amalgamation or reconstitution.

This guarantee shall not be revocable during its currency except with your previous consent in writing.

Notwithstanding anything contained hereinabove, our liability under this guarantee is restricted to a sum of Rs..... (Rs..... only), and shall be valid upto..... Unless a demand or claim to enforce this guarantee is made on us in writing within three months of the said validity period i.e. on or before....., we shall be discharged and relieved from all our liabilities here under. However, if this guarantee is extended for any further period the validity period and the action period of three months mentioned herein above gets automatically extended accordingly.

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of

Seal of the company

36. ANNEXURE – IX – Bill of Material

(Bill of Material/ Price Schedule

Amount in Rs

Sl. No.	Description (Implementation, Installation, Commissioning and Management of Internet Leased Line (OFC) (1:1 uncompressed and unshared) for Branches with 99.5% SLA.	Cost Price						
		Cost in Rs.			Tax for Column A		Cost in Rs. Per year	Total Cost in Rs. for five years
		A Per ILL link cost per annum	Bandwidth h	B Qty.	C % of tax	D Tax Amt in Rs	E=(A*B)+ D	F=5*E
1.	Annual Bandwidth Charges per link for all the branches, RO, Zonal offices as per clause no 4. Requirements, for Internet connectivity Leased Line (OFC) (1:1 uncompressed and unshared) with minimum 4 IPv4 public IP addresses for: - (i) Registered Office (RO) – 200 Mbps (Dual last mile with ring architecture) (ii) RO-Annexure – 200 Mbps (Dual last mile with ring architecture) (iii) CPC/CDD – 200 Mbps (Dual last mile with ring architecture) (iv) Zonal Offices (Six Branches) – 10 Mbps (Dual last mile with ring architecture) (v) All other branches (264 locations) – 10 Mbps (Single last mile connectivity for all other locations)		10 Mbps	264				
			10 Mbps	6				
			200 Mbps	3				

2.	One-time installation & Configuration charges. (If applicable)			264				
				6				
				3				
	TOTAL Cost of the project							

Total Cost (D) = Rs _____ (In words Rs _____)

ILL link charges Rate card (To be constant throughout the service contract):

Sl No	Link Charges	Bandwidth (5Mbps to 1Gbps)
1		5 Mbps
2		10 Mbps
3		15 Mbps
4		20 Mbps
5		25 Mbps
6		30 Mbps
7		35 Mbps
8		40 Mbps
9		45 Mbps
10		50 Mbps
11		55 Mbps
12		60 Mbps
13		70 Mbps
14		80 Mbps
15		90 Mbps
16		100 Mbps
17		150 Mbps
18		200 Mbps
19		250 Mbps
20		300 Mbps
21		350 Mbps
22		400 Mbps
23		450 Mbps
24		500 Mbps
25		1 Gbps

Note:

- a) The above Rate card for the bandwidth will be applicable as a constant rate throughout the five-year contract however any reduction in price in future is to be passed on to CFHL with updated rate card.
- b) Apart from above mentioned rate card the charges for any differential bandwidth requirement should be based on mutually agreed terms.

Authorized Signatories (Name & Designation, seal of the company)

Date:

Amendment to Request for Proposal (RFP) "RFP-IT/43/2025-26 Engagement of Vendor for Implementation, Installation, Commissioning and Management of Internet Leased Line (OFC) (1:1 uncompressed and unshared) for all the Branches, ZO and RO locations " dated 27/06/2025.

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Clause No.	Existing	Amendment
1	22	Eligibility criteria.	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act 2013 or Partnership firm or LLP and should have been in operation for last three years as on RFP date.	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act 2013 or Partnership firm or LLP and should have been in operation for last three years as on RFP date. Note:- Existing MPLS service providers may not be eligible to participate in the Bidding process.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged. Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 08/07/2025
Place: Bengaluru

Chief Manager - IT